

Outsourced IT Services:

What's Included In Each Service



Services	Basic IT	Advanced Security	Cyber Liability Guard
Remote Network Monitoring & Alerting 24 x 7 x 365	✓	✓	✓
OS Patching (Weekly Workstations/ Server Monthly)	✓	✓	✓
Proactive Management & Maintenance	Endpoint protection (SentinelOne Standard Antivirus only, without SOC)	Includes SOC SentinelOne, advanced monitoring. Firewall/ Network switch firmware updates	✓
Hardware/Software Inventory Tracking	✓	✓	✓
Basic Network Documentation	✓	✓	✓
Performance & Monitoring Monthly Reports	✓	✓	✓
Annual Onsite Status Review Meeting	✓	✓	✓
Helpdesk Email User		✓	✓
Quarterly Strategic Review Meetings		✓	✓
Onsite Support Visits		Remote and Onsite Capped at # Hours	Next Business Day
Advanced Troubleshooting (L2/L3)		✓	✓
Project Services (Migrations, Upgrades)			✓
Vendor Management/Coordination			✓
After-Hours/ Emergency Support			Capped at # Hours
Disaster Recovery & Business Continuity			Advanced Planning & Drills
Proactive Security Monitoring/Response			✓
Strategic IT Consulting			Roadmaps, Budgeting, Compliance
Priority Access to Senior Engineers			✓
Annual Technology Roadmap Session			✓

Need something more,
or just not sure which
service is for you?

We offer a range of optional add-on services that can be combined with any package to create a custom-fit solution. Or give us a call and we'll walk you through all our options, and answer any questions.

San Diego: 858-642-5050
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Duffy Kruspodin, LLP is a CPA and advisory firm with offices in Woodland Hills, San Diego, Beverly Hills, and Irvine, serving business owners, finance leaders, and families across California and beyond. With more than 200 professionals and over 35 years in practice, we provide tax, accounting, audit, and operational support with a steady, people-first approach. Clients turn to us for more than year-end filings - they count on us for responsive service, informed advice, and a team that follows through. Whether you're growing a business or managing generational wealth, we're here for the work ahead.

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